



# When Fire Strikes

Kennebecasis Valley Fire Department  
7 Campbell Drive, Rothesay, NB E2E 5B6  
Phone (506) 848-6601 Fax (506) 848-6608  
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**The KV Fire Department has gathered this information to assist you when fire strikes. The following checklist serves as a quick reference and guide for you to follow after a fire. Often, the hardest part is knowing where to begin and who to contact.**

- Contact your family and friends to let them know of your loss and your condition.
- Ensure your immediate needs are met; including shelter for you and pets, food and clothing.
- If you are insured, contact your insurance company for detailed instructions on securing the property, conducting inventory, and contacting fire damage restoration companies. If you are not insured, try contacting private organizations for aid and assistance.
- Notify your mortgage company of the fire.
- Do not eat or drink medicines, food or beverages that have been exposed to heat, smoke, soot, chemicals or water.
- Do not re-enter the damaged home or building unless fire authorities say it is safe to do so.
- The fire department will ensure that utilities are either safe to use or are disconnected before they leave the site. DO NOT attempt to reconnect utilities yourself.
- Do not throw away any damaged goods until after an inventory is taken.
- Try to locate valuable documents and records.
- If you leave your home, contact the local police and fire department to let them know the site will be unoccupied.
- Begin saving receipts for any money you spend related to fire loss. The receipts may be needed later by the insurance company and for verifying losses claimed on income tax.
- Preventing mold by drying wet building materials and contents is a high priority.
- Restoration work should be done by a company that specializes in fire restoration and whose workers are certified by the IICRC (Institute of Inspection, Cleaning and Restoration Certification) or an equivalent.

# Phone and Contact Directory

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**Red Cross**.....1-800-222-9597  
[http://www.redcross.ca/cmslib/general/dm\\_cr\\_fire\\_recovery.pdf](http://www.redcross.ca/cmslib/general/dm_cr_fire_recovery.pdf)

**Kennebecasis Regional Police Force**.....847-6300  
<http://www.kennebecasisregionalpolice.com/>

**Replacement Prescriptions**.....Family Physician

## **HOTELS**

**Shadow Lawn Inn**.....847-7539  
3810 Rothesay Road  
<http://www.shadowlawninn.com/welcome.html>

**Rothesay Motel**.....847-7168  
80 Hampton Road  
<http://www.rothesaymotel.com>

**Amsterdam Inn**.....849-8050  
114 Millennium Drive  
<http://amsterdaminns.com/our-properties/quispamsis/>

## **FIRE DAMAGE RESTORATION**

**Handling Smoke Damage -** <http://disaster.ifas.ufl.edu/PDFS/CHAP13/D13-17.PDF>

**Homestar Inc. - Quispamsis**.....847-3202  
<http://homestarinc.ca/homestar/disaster-cleanup/>

**All Pro Restorations - Saint John**.....642-4311  
[www.allprorestorations.com](http://www.allprorestorations.com)

**Service Master - 71 Kennedy Street, Saint John**.....642-5326  
<http://www.servicemasterrestore.ca/homeowners/fire-damage-restoration>

**Hickey Bros DKI - 680 Rothesay Ave, Saint John**.....633-4449  
<http://www.hickeybros.com/index.php>

## **COUNSELLING SERVICES**

**Family Matters Counselling Services**.....849-2777  
11 Gondola Point Road, Rothesay Place

**Gibson Barbara & Associates**.....847-4827  
197 Gondola Point Rd, Quispamsis

## **ALTERNATIVE RESOURCES**

**Programs/Financial Assistance**.....<http://www.cmhc-schl.gc.ca/en/co/prfinas/>  
**Basic Emergency Kit**..... <http://www.getprepared.gc.ca/index-eng.aspx>